

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

William Carter Carroll Bullard

Art Unit : 2164

09/276,207

Examiner: Akers, G.

Filed

: March 25, 1999

Title

: CAPTURING QUALITY OF SERVICE

Commissioner for Patents Washington, D.C. 20231

PETITION FOR ONE-MONTH EXTENSION OF TIME

Pursuant to 37 CFR §1.136, applicant hereby petitions that the period for response to the action dated February 6, 2001, be extended for one month to and including June 6, 2001.

Enclosed is a check for \$110 for the required fee. Please apply any other charges or credits to Deposit Account No. 06-1050.

Respectfully submitted,

Denis G. Maloney Reg. No. 29,670

Fish & Richardson P.C. 225 Franklin Street Boston, MA 02110-2804 Telephone: (617) 542-5070

Facsimile: (617) 542-8906

20271667.doc

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

I hereby certify under 37 CFR §1.8(a) that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated below and is addressed to the Commissioner for Patents, Washington, D.C. 20231.

Typed or Printed Name of Person Signing Certificate

00/12/2001 EABUBAKI 00000017 09276207

01 FC:115

110.00 OP